

The Parenteral Drug Association presents:

2015 PDA Europe 10th Conference Pharmaceutical Cold & Supply Chain Logistics

*Ensuring Product and Temperature Integrity by
Collaboration, Innovation and Standardization*

Do not miss a behind-the-scenes visit of the International Amsterdam Airport Schiphol, Monday, 5 October! Limited Seats Available!

Exhibition 6-7 October | **Education Program** 8-9 October

europe.pda.org/ColdChain2015

6-7 October 2015

Holiday Inn Amsterdam – Arena Towers
Amsterdam | The Netherlands

JOIN!
2-Day Training Course
“Good Cold Chain
Practices”
Including a Tour of Topa
Thermal Packaging*!

Cold Sponsors

THERMO KING

SENSITECH
United Technologies
SUPPLY CHAIN VISIBILITY



Scientific Planning Committee

Erik van Asselt, *MSD, Co-Chair*

Rafik Bishara, *Technical Advisor,
Co-Chair*

Henry Ames, *Sensitech*

Monika Derecque-Pois, *GIRP*

Gert-Jan Van Diest, *Abbvie*

Fabian de Paoli, *GSK*

Bart Pouwels, *Schiphol Airport*

Sebnem Uysal, *Amgen*

Georg Roessling, *PDA Europe*

Sylvia Becker, *PDA Europe*

Welcome to Amsterdam!

Our health is precious and we hope to extend our lives as long as possible. At some point in our lives, however, we need help to cure pain or illness and we expect that our medicines are available for use in a hospital, at a doctor or at the pharmacy. Before a medicine reaches this point, it may have travelled a long way, sometimes 10,000 to 20,000 kilometers by road, air and ocean via various stops like manufacturing site, packaging site, airport, seaport, distribution center, pre-wholesaler, re-packer, parallel importer and wholesaler. During this journey, a medicine is exposed to multiple hazards and temperature is considered one of the primary ones. The supply chain is responsible for managing all hazards according to GMP and GDP regulation. Therefore, the program planning committee of the upcoming PDA Europe Cold & Supply Chain Logistics conference selected the following theme: Ensuring Product and Temperature Integrity by Collaboration, Innovation and Standards.

From 5 to 9 October 2015, PDA Europe celebrates the 10th anniversary of cold chain conferences and trainings in Europe. The first nine editions were organized in Berlin (Germany), but this year the conference moves to Amsterdam, The Netherlands. Georg Roessling and Rafik Bishara started this series of events in 2006, just after the first publication of PDA Technical Report 39 on the qualification of shipping systems in 2005—a landmark in the cold chain history. Since then, members of the Pharmaceutical Cold Chain Interest Group (PCCIG) from the EU and U.S. branches organized these cold chain conferences and training courses annually together with PDA. And they continued to work, producing PDA Technical Reports 46, 52, 53, 58 and 64—which are highly acknowledged by industry and regulators. We are proud that we shared our knowledge in conferences, training courses and technical reports, and that we laid down a solid foundation for cold chain management. During the last years, we expanded the cold chain to the supply chain as temperature-controlled shipping is not the only global challenge in medicine supply. Also, counterfeiting, theft, subcontracting, etc., are further threats to the quality of medicines that require attention.

For the 10th anniversary, the program planning committee prepared new activities in collaboration with partners at Schiphol Airport and the TOPA Thermal Packaging Institute. Participants of the conference will have the opportunity to visit the warehouses at the air side of Schiphol at various locations on 5 October, the day before the conference, which will take place 6-7 October. The program of the conference is very exciting this year with contributions from all supply chain partners, suppliers, logistic service providers, regulators and customs. Regulators and representatives from PCCIG, GIRP, IATA, and other groups and companies provide presentations on temperature control, crossing borders, serialization, last mile distribution, air freight optimization, GDP auditing and protection against theft. In addition, we will have roundtable discussions, network meetings and a vendor exhibition as well.

The upgraded two-day training course on good cold chain practices will be held partly at TOPA Thermal Packaging Institute where trainees will receive first-hand training from the experts in thermal packaging, a visit to the climate chambers, and the mechanical lab for testing the impact of vibration, shock and drop. Stability budgets, mitigating risk, temperature monitoring and data analysis will be among the additional topics covered by the training.

These events will be a week of celebration, knowledge acquisition, technical debates and continued learning that you will never forget. Life is precious. Please join us in beautiful Amsterdam and check our website for the latest updates and to complete your Registration application form for this event.

We are looking forward to meeting and greeting you and your colleagues in person in Amsterdam!



Rafik H. Bishara, *Ph.D.,
Conference Co-Chair*



Erik J. van Asselt, *Ph.D.,
Conference Co-Chair*

Monday, 5 October 2015

13:00 - 18:30

We are proud to offer you an afternoon visit of the premises of Schiphol Airport! To join this unique opportunity and gain insights into the behind-the-scenes workings of freight forwarding companies and air cargo handlers, please select one of two possible tours on the Registration Form! (in back of this brochure)

Tour A: **Menzies World Cargo & Yusen Logistics**

Tour B: **Swissport & IJS Global**

13:00 **Joint Departure from Conference Hotel**

13:45 **Site Visit & Guided Tour of first Company**

15:15 **Site Visit and Guided Tour of second Company**

Coffee & Drinks provided throughout

16:30 **Visit to Schiphol Head Office:
Join a Presentation by KLM & C-Safe**

17:00 **Networking Reception:
Cocktails and Snacks provided by Schiphol Airport**

18:00 **Joint Departure to Conference Hotel**

Program subject to change; PDA Europe reserves the right to cancel or combine tours without further notice in case minimum participation is not met.
In such cases, any dues will be refunded in full.



Tuesday, 6 October 2015

9:00 **Welcome** Georg Roessling, *PDA Europe*

Session 1: Back to the Future

Members of the Pharmaceutical Cold Chain Interest Group (PCCIG) present and review the latest developments related to cold & supply chain logistics. PCCIG activities and publications will be highlighted as well.

9:05 **Ensuring Product and Temperature Integrity by Collaboration, Innovation and Standardization** Erik van Asselt, *Conference Co-Chair, MSD, Chair of PCCIG EU Branch*

9:30 **Global PCCIG Activities** Rafik H. Bishara, *Conference Co-Chair, Chair of PCCIG US Branch*

9:50 **Technical Report on Passive Thermal Protection Systems for Global Distribution: Qualification and Operational Guidance** Richard Peck, *PCCIG EU Branch, TOWER Cold Chain Solutions*

10:10 Coffee Break, Poster Session & Exhibition

Session 2: Good Distribution Practice (GDP) Moderator: **Rafik Bishara**, *Technical Advisor*

Global Regulators will share their thoughts, findings and recommendations regarding the trends in GDP Inspections. This will be followed by a panel discussion with Regulators, an opportunity for you to address the most pertinent issues.

10:40 **Trends in GDP Auditing** Riekert Bruinink, *IGZ, Dutch Inspectorate*

11:10 **Impact of the New GDP** Ethel Mertens, *Federal Agency for Medicines and Health Products*

11:40 **Challenges in GDP with a Focus on Cold Chain** Tony Orme, *MHRA*

12:20 **Round Table Discussion: Future of Inspections and Certifications** Moderator: Rafik Bishara
Panelists: Speakers of this Session, Gerald Cavalier, Cemafron-Tecnea

13:00 Lunch Break, Poster Session & Exhibition

Session 3: Protecting the Legal Supply Chain Moderator: **Monika Derecque-Pois**, *GIRP*

Falsified medicines are a major and increasing threat to public health and safety. In recent years, European branded and generic medicine manufacturers, parallel distributors, wholesalers and pharmacists have been working together on a stakeholder-led approach to guarantee that no medicines would be dispensed anywhere in Europe without a prior check of their authenticity. This session will further expand on the work carried out by the stakeholders in order to achieve this goal and at the same time to comply with the Falsified Medicines Directive as well as the Delegated Act on the safety features and their verification to be adopted by the Commission after the summer break.

14:00 **Research-based Manufacturers: Generation of Unique Identifiers** Andreas Walter, *EFPIA, EMVO*

14:30 **Parallel Traders: Repackaging and Relabeling** Richard Freudenberg, *EAEP*

14:45 **Wholesalers: Risk-based Verification of the Unique Identifier** Monika Derecque-Pois, *GIRP*

15:00	Pharmacies: Product Verification prior to Dispensing to the Patient	Sonia Ruiz, <i>EMVO</i> , representing <i>PGEU</i>
15:15	Serialization in Turkey: Challenges & Best Practice Sharing	Şebnem Uysal, <i>Amgen</i>
15:30	Panel Discussion	Moderator: Monika Derecque-Pois

16:00 Coffee Break, Poster Session & Exhibition

Session 4: Active Temperature Control

Moderator: Erik van Asselt, MSD

Active temperature control of transport vehicles and warehouses is critical to maintaining the product and temperature integrity within the supply chain. Which standards and guidances are applicable and in development for these systems? How to qualify new cold stores and trucks? Answers to these and other questions will be provided by the speakers in this session.

16:30	Technical and Professional Standards, Labels and Guidelines in Cold Chain: What's New?	Gerald Cavalier, <i>Cemafrroid-Tecnea</i>
17:00	Best Practice on Last Miles Distribution	Peter Wilms, <i>Thermo King</i>
17:30	Case Study: Implementation and Validation of GDP Compliant Controlled Temperature Storage and Transport	Joost Havers, <i>Xendo</i>
18:00	Q & A, Discussion	

18:30 End of Day & Networking Event in Amsterdam

Wednesday, 7 October 2015

Session 5: Airfreight Optimization

Moderator: Gert-Jan van Diest, Abbvie

Transporting healthcare products by air is one of the biggest challenges for the pharma and airfreight industries. It must be secured, on time, temperature-controlled and according to the Good Distribution Practices requirements. This session addresses these challenges and the risk mitigation steps necessary to assure a successful shipment of your valuable goods.

8:30	IATA CEIV Pharma and Secure Freight Programs	Andrea Gruber, <i>IATA</i>
9:00	Transportation Solutions Benefit from Risk Management Methods	Christelle Laot, <i>FedEx</i>
9:30	Optimizing and Securing Load Position to Enhance Rate of Successful Shipments	Carolina Lundquist, <i>Envirocontainer</i>
10:00	Coffee Break, Poster Session & Exhibition	

Session 6: Crossing Borders

Moderator: **Bart Pouwels**, Schiphol Airport

International trade is of vital importance to drive economies and customs play an important role to ensure that all goods comply to trade regulations when goods cross borders. In this session, speakers give insight into the latest developments in the custom roles and responsibilities and its impact on pharma trade. An interactive round table discussion on the next steps of pharma air freight will close the session.

10:30	Schiphol SmartGate Cargo	Renate De Vries, <i>Dutch Customs</i>
11:00	Trends and Developments in the Global Pharmaceutical Air Cargo Market	Ryan Keyrouse, <i>Seabury</i>
11:30	Round Table Discussion: Future of Pharma Airfreight <i>Panelists: Andrea Gruber, Ryan Keyrouse, Bart Pouwels, Renate De Vries</i>	Moderator: Erik van Asselt, <i>MSD</i>
12:00	Lunch, Poster Session & Exhibition	

Session 7: Challenges in the Supply Chain

Moderator: **Rafik Bishara**, Technical Advisor

The (bio) pharmaceutical supply chain presents various challenges to all involved parties. This session will cover the effect of the product portfolio, the challenges of the last mile, and the cost of loss as affected by security.

13:00	How Does the Changing Product Portfolio of Pharma Companies Affect Your Supply Chain?	Bas de Gooijer, <i>Tjoapack</i>
13:30	Challenges of Last Mile Distribution for Ambient Products	Lutz Schütte, <i>PHOENIX</i>
14:00	University of Texas College of Pharmacy: 2014/2015 "Cost of Loss" Study	Henry Ames, <i>Sensitech</i>
14:30	Coffee Break, Poster Session & Exhibition	

Session 8: Packaging Innovations

Moderator: **Fabian de Paoli**, GSK

Sustainable, innovative practices in cold chain packaging are important for maintaining product quality and driving supply chain efficiency. Many factors ranging from shocks and vibration stress tests, temperature, packaging weight and customer needs can lead to significantly better product protection and cost savings throughout the supply chain. The speakers in this session will provide solutions to reduce product damage and to increase product unit load that will drive and improve the access of the product to customers.

15:00	Laboratory Testing to Assess Transport Integrity for Cold Chain Packages	James Raw, <i>Smithers Pira</i>
15:30	Virtual Risk-Based Approach to Passive Shipping Systems	Alexander Buchner, <i>SmartCAE</i>
16:00	Air Freight Insulated Packaging Optimization	Jeroen Janssens, <i>GSK</i>
16:30	Q & A, Discussion	
17:00	Farewell Remarks & End of Conference	

Good Cold Chain Practices

10 September 2015

Thursday, 8 October 2015
At Topa Facility in Voorhout

8:00	Bus Transfer from Hotel Holiday Inn Amsterdam to Topa, Voorhout	
9:00	Welcome	
9:30	Module 1: Design and Qualification of Containers An introduction to different material types used in the development of thermal packaging, following up with a look at the process of qualification.	Richard Harrop
11:00	Coffee Break	
11:15	Class Exercise 1 – Designing the Solution An interactive exercise where participants will be split into teams and then given a brief with a requirement to design a thermal packaging solution.	Erik van Asselt Rafik H. Bishara Richard Harrop David Magargee
12:15	Lunch Break	
13:00	Class Exercise 2 – Documentation and Climate Chambers The teams will be introduced to the climate test chambers, they will then work with the Topa Institute engineers to assemble their designs from exercise 1 and then run a thermal test on them within a climate chamber.	Richard Harrop & Topa Engineers
14:00	Distribution Testing An introduction presentation that highlights the process of distribution testing and its value when added to a thermal packaging qualification process.	Richard Harrop
14:45	Coffee Break	
14:15	Class Exercise 3 – The Mechanical Lab A tour of the distribution test facility guided by members of the Topa Institute, followed by an interactive exercise aimed to highlight the importance of distribution testing during the development of thermal packaging.	Richard Harrop & Topa Engineers
16:00	Wrap Up and Round Table Discussion An open discussion where the day's activities can be reviewed and where any final questions can be asked.	
17:00	Closure of the Day 1	
18:00	Return to Hotel Holiday Inn Amsterdam by Bus	

Please
bring flat shoes
which allow safe
walking in the
Topa lab!

Important Information by Topa:

Day 1 of the PDA Europe Good Cold Chain Practices training course is to be held at the Topa Thermal Packaging facility in Voorhout, The Netherlands. As part of the course agenda, Topa Thermal Packaging will allow access to their product development and packaging testing centers, as well as share information related to their activities and processes. Due to the nature of what will be shared, Topa Thermal Packaging will be unable to permit entry to registrants who work for competing organisations. Day 2 of the Training will be held at the Conference Hotel and is open to all. We kindly ask for your understanding.

The successful Four Modules Training - Good Cold Chain Practices will be held following the PDA Europe Conference on Cold & Supply Chain Logistics. In this interactive course, trainees have the opportunity to learn the best cold chain practices from international experts. The first day will be held at the facility of Topa Thermal Packaging and includes a tour to the climate chambers and the mechanical test laboratory. Participants will get insights into design and qualification of containers, stability budget for the supply chain, cold chain risk management, and temperature monitoring and analysis. Please join, connect and share your views, experiences and usage of the related PDA technical reports.

Based
on PDA
Technical
Reports 53
and 58

Friday, 9 October 2015

At Hotel Holiday Inn in Amsterdam

08:00	Module 2: Stability Budget for the Supply Chain Provides tools and methodology to assign the amount of time out of storage (TOS) that a drug substance may experience without any significant risk to its quality, efficacy and potency. Discussion and training basis is PDA Technical Report 53 on Stability Testing.	Rafik H. Bishara
10:00	Coffee Break	
10:15	Module 3: Cold Chain Risk Management This module introduces the trainees into risk concepts and management tools, terminology, ICH Q9 guidance, and PDA Technical Report 58. The execution of risk assessments will provide insights into risk management and understanding of today's risks in active and passive temperature controlled shipping systems in the supply chain.	Erik van Asselt
12:15	Lunch Break	
13:00	Module 4: Temperature Monitoring and Analysis, Including a New Model for Developing Ambient Thermal Profiles This module will offer a comprehensive, technology-focused insight into temperature and humidity monitoring. It includes: <ul style="list-style-type: none"> • Review of data acquisition device types, features and capabilities, including device settings and use cases. • Continuous process improvement in the cold chain, including defining metrics and Key Performance Indicators (KPIs). • Case studies featuring data collection and analysis to mitigate the risk for global regulatory compliance. 	David Magargee
15:00	Coffee Break	
15:15	Evaluation of Temperature Monitoring Data by Participants The class exercise of the day 1 will be reviewed and generated temperature data will be compared.	David Magargee
16:30	End of Training Course	

Faculty:

Erik van Asselt, PhD, MSD, Leader PCCIG Europe Branch

Rafik H. Bishara, PhD, Leader PCCIG USA Branch

Richard Harrop, Topa Thermal Packaging

David Magargee, Sensitech

Making supply chain integrity **TRULY TRANSPARENT**



Validating chain of custody and environmental control, from the production line to the patient.

The steps you are taking now to protect your pharmaceutical products may no longer be enough. Regulators increasingly expect documented evidence that quality and integrity have been maintained throughout your supply chain.

Sensitech can help. We provide a comprehensive, end-to-end solution for monitoring, documenting and validating both temperature control and chain of custody. So you have a single, trusted partner with the expertise and tools to help you ensure the safety and security of your products.

Learn how Sensitech can help you achieve transparency at every step in your supply chain.

SENSITECH CAN HELP YOU:

- Monitor and document product temperature across your supply chain.
- Verify that your products have not been adulterated during transit.
- Satisfy regulatory expectations for temperature control band chain of custody.

www.sensitech.com

Amsterdam Bangalore Boston Hong Kong Melbourne Santiago Shanghai

© 2015. Sensitech Inc. All rights reserved.



Scientific Planning Committee**Erik van Asselt**, *MSD, Co-Chair***Rafik Bishara**, *Technical Advisor, Co-Chair***Henry Ames**, *Sensitech***Monika Derecque-Pois**, *GIRP***Gert-Jan van Diest**, *Abbvie***Fabian de Paoli**, *GSK***Bart Pouwels**, *Schiphol Airport***Sebnem Uysal**, *Amgen***Georg Roessling**, *PDA Europe***Sylvia Becker**, *PDA Europe***Contacts**

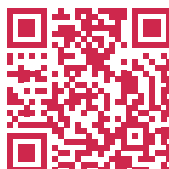
Antje Petzholdt Membership Management petzholdt@pda.org	Membership Management
	Interest Group
	General Event Information
Sylvia Becker Manager Programs & Events becker@pda.org	Committee Management
	Speaker Management
	Conference Agenda
Elke von Laufenberg Manager Training & Education laufenberg@pda.org	Education Program
	Faculty Management
Creixell Espilla-Gilart Manager Exhibition & Sponsorship espilla@pda.org	Exhibitor Management
	Sponsorship Opportunities

To Exhibit:

Exhibition and Sponsorship Opportunities are available. PDA meetings and conferences are a great opportunity for your company to gain on-site exposure in front of highly-qualified, upper-level professionals in the pharmaceutical and biopharmaceutical industry. Exhibit at PDA events and let your company's products or services become a valuable tool or resource for our attendees.

General Address

PDA Europe gGmbH
Am Borsigturm 60
13507 Berlin, Germany
Tel: +49 30 4365508-0
Fax: +49 30 4365508-66

**Venue****Holiday Inn Amsterdam – Arena Towers (Conference Hotel)**

Hoogoorddreef 66

1101 BE Amsterdam

T: +31 (0) 208202440

F: +31 (0) 2082082012441

E.: meetings.amsaa@hiex.nlwww.holidayinn.com/hotels/gb/en/amsterdam/amsaa**Special Rates**Single Room **€ 149** per room and nightDouble Room **€ 164** per room and night

including breakfast, WIFI, applicable taxes (VAT) – excl. 5% city tax.

How to find the venue:

© Google – For directions click on the picture, scan the QR-code or go to

<https://goo.gl/maps/brvfe>**Media Partner**

Pharmaceutical Manufacturing and Packing Sourcer (PMPS) is a specialist magazine for the pharmaceutical manufacturing, packaging and supply chain sectors. Every quarterly edition features articles written by key opinion leaders, ranging from pharmaceutical sponsors and key services providers, to industry associations and regulatory authorities. PMPS combines technological, operational and corporate perspectives on this growing sector, along with industry interviews, event previews and book reviews.

**Special offer: Discounted travel with Lufthansa Group Airlines**

Lufthansa Group Partner Airlines offer a comprehensive global route network linking major cities around the world. We offer special prices and conditions to participants, visitors, exhibitors, invited guests as well as employees of the Contracting partner and their travel companions. To make a reservation, please click on www.lufthansa.com/event-booking_en and enter the access code **DEZEWLH** in the "Access to Your Special Lufthansa Offer" area. This will open an online booking platform that will automatically calculate the discount offered or provide you with an even better offer if another promotional fare is available.

NOTE: Pop-ups must be enabled otherwise the booking platform window will not open.

These promotional fares are also available through your IATA / ARC travel agent. Travel agents can obtain ticketing instructions by sending an email to lufthansa.mobility@dlh.de and providing the access code as a reference.



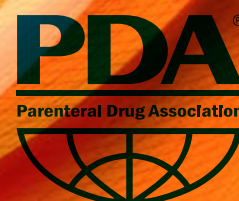
PDA Europe supports the children's hospice „Sonnenhof“

The Sonnenhof Hospice, located near PDA's office in Berlin, offers support and assistance to families with children suffering from incurable and/or debilitating diseases.

At Sonnenhof, children, together with their families, can spend the time they have left as they wish and find some relief from their suffering.

Instead of purchasing expensive gifts for the conference speakers, PDA has decided to donate this amount to the Sonnenhof Hospice. You can also contribute and help us increase the amount, it is easy: buy a package of chewing gums at the registration desk. THANK YOU!

To know more about the Sonnenhof Hospice, please visit **www.bjoern-schulz-stiftung.de**



The Parenteral Drug Association presents:

2015 PDA Europe Conference

The Universe of Pre-filled Syringes & Injection Devices



2 November | Pre-Conference Workshops
3-4 November | Conference, Exhibition

5-6 November | Education Program

europe.pda.org/UPS2015

Make sure to be part of the World's largest event on this subject.

KEYNOTE
by Pfizer

3-4 November 2015

Vienna | Austria



 **THERMO KING**

VITAL

EXPERTISE.



Vital expertise for safe and secure pharmaceutical transportation

Pharmaceutical products require precise handling at every stage of transport to ensure patient protection. That's why Thermo King PharmaSolutions offers precise temperature control and air distribution throughout the supply chain, and a wide range of GDP-validated equipment and services to enhance your quality system. Easy access to service history, advanced monitoring, 24/7 assistance, and training are also available.

 **PharmaSolutions**
GDP compliant

europe.thermoking.com

4 WAYS TO REGISTER

- 1 **ONLINE:** <https://europe.pda.org/ColdChain2015>
 2 **FAX:** +49 30 4365508-66
 3 **EMAIL:** petzholdt@pda.org
 4 **MAIL:** PDA Europe, Am Borsigturm 60, 13507 Berlin, Germany

This PDF-file provides an automatic fill-in function. Your signature, however, is needed in writing.

1 Your Contact Information

If this form is an update to a previously submitted form, please check here. ☐

<input type="checkbox"/> Mr.	<input type="checkbox"/> Ms.	<input type="checkbox"/> Dr.	<input type="checkbox"/> Nonmember	<input type="checkbox"/> I want to become a PDA Member. Please send me a subscription form
			<input type="checkbox"/> PDA Member	ID Number
Name (Last, First, MI) *				
Job Title *				
Company *			Department	
Mailing Address				
City			Postal Code	
Country			Email *	
Business Phone			Fax	
<input type="checkbox"/> Substituting for				

(Check only if you are substituting for a previously enrolled colleague; a nonmember substituting for member must pay the membership fee.)

* This information will be published in the conference attendee list. Should you not wish us to publish these details, please contact us.

Information about Visa Matters

- All registrations which will involve visa matters will have to be submitted to PDA EU four weeks prior to the start of the event at the latest. For later registrations, PDA Europe will be unable to assist participants in any visa affairs.
- All costs incurring in connection with visa affairs shall be borne by registrants. (This applies in particular to costs for submitting documents by courier.)
- Potential participants must be clients of UPS shipping agency and submit their UPS customer reference number to PDA EU (together with their registration).

2 Registration

No PDA membership included

All fees given in Euro and excluding VAT (21 %) net

Conference (6-7 October)

PDA Member	<input type="checkbox"/> 1595
Nonmember	<input type="checkbox"/> 1845
Govern./Health Authority/Academic	<input type="checkbox"/> 850

5 October 13:00 - 18:30

Site-Visit of Schiphol Airport, Choose 1 of 2 Options:
 Copy of ID required with registration for security clearance.
 Seats are limited. Only available with conference registration.

Tour A: Menzies World Cargo & Yusen Logistics	<input type="checkbox"/> 99
Tour B: Swissport & IJS Global	<input type="checkbox"/> 99

Program subject to change; PDA Europe reserves the right to cancel or combine tours without further notice in case minimum participation is not met. In such cases, any dues will be refunded in full.

Two-Day Training Course (8-9 October)

Good Cold Chain Practices

All Participants	<input type="checkbox"/> 1295
------------------	-------------------------------

The fee includes course documentation as well as mid-session refreshments and lunch. Excellent networking opportunities with snacks and drinks will be provided. The fee does not include hotel accommodation. PDA Europe has secured a limited number of rooms at a special group rate.

Group Registration Discount Register 5 colleagues for the conference at the same time and receive the 5th registration free. For more information on group discounts please contact Antje Petzholdt at petzholdt@pda.org. Other discounts cannot be applied.

☐ **Discount for Exhibiting Companies** Please mark here if your company is an exhibitor to this event and you will receive the conference ticket at the special price of 995 Euro per ticket. No further discounts are applicable with this option (as PDA Membership Discount or Group Ticket discount). This special rate does not include one-year PDA membership.

3 Payment Options

☐ By Credit Card (one week prior to event)

☐ American Express ☐ MasterCard ☐ VISA

For your credit card information safety:
 Please send your details by fax only (+49 30 4365508-66) or register online.

☐ By Bank Transfer

Beneficiary: PDA Europe gGmbH

IBAN: DE73 1007 0024 0922 8735 00

BIC (SWIFT-Code): DEUTDE33HAN

Bank Address: Deutsche Bank, Welfenallee 3-7, D-13465 Berlin, Germany

☐ By Purchase Order Purchase Order Number

PDA Europe VAT I.D.: DE254459362

Billing

Address:

☐ Same as contact information address above.

If not, please send your billing address to: petzholdt@pda.org

Your Company VAT I.D.:

This number starts by your country code with two characters
 (example: PDA Europe's country code starts with: DE | followed by the number)

Date

Mandatory Signature

CONFIRMATION: Transmitting your filled-in registration form constitutes a binding application for the specific event. PDA Europe will send you a confirmation including payment details. **A legally binding contract is concluded once PDA Europe has sent a written invoice by mail to you.** You must have a written confirmation (including invoice) to be considered enrolled in a PDA event. Please allow one week for receipt of confirmation letter. Payment must be received or guaranteed by Purchase Order or credit card details on 1st day of event, at the very latest. **SUBSTITUTIONS:** If you are unable to attend, substitutions are welcome and can be made at any time, including on site at the prevailing rate. If you are registering as a substitute attendee, please indicate this on the registration form. Changes are free of charge until 2 weeks prior to the start of the event. After this two-weeks period, there will be a charge of € 100 per name change. **REFUNDS:** Refund requests must be sent to PDA Europe. If your written request is received on or before 7 September 2015, you will receive a full refund minus a 150 € excl. VAT handling fee. After that time, no refund or credit requests will be approved. If you are an unpaid registrant and do not attend the event, you are responsible for paying the registration fee. On-site registrants are not guaranteed to receive conference materials until all advanced registered attendees receive them. PDA Europe work PCI-Compliant. **EVENT CANCELLATION:** PDA reserves the right to modify the material or speakers/instructors without notice, or to cancel an event. If an event must be canceled, registrants will be notified by PDA as soon as possible and will receive a full refund. PDA will not be responsible for airfare penalties or other costs incurred due to cancellation. For more details, contact PDA at info-europe@pda.org or fax to +49 30 4365508-66. **DOCUMENTATION:** With your signature you give complete picture usage right to PDA and allow to film your exhibition space and intervention in the event, including the recording of your presentation for video purposes (with your slides, voice and image). This right extends also to the use of the resulting images in film documentation for webinars and similar items produced by PDA.

MAKING IT EASIER FOR BOTH OF US

1 Please include your member ID number on registration form if available/known

If uncertain about your member ID number and/or your membership status, call or email Ms. Antje Petzholdt.
+49 30 4365508-10 **petzholdt@pda.org**

2 Do not send money in advance

Please wait until we send our invoice to you.
It is helpful to reference our invoice number in your bank transfer details.

3 Complete and sign the event registration form

Please note the registration and cancellation policies at the bottom of the form.

4 Purchase Orders

Registration cannot be completed by sending Purchase Order alone. A Purchase Order is only accepted if a complete registration form is enclosed or follows very soon.

5 Please state VAT ID number if European-based Company

This number starts by your country code
(example: PDA Europe's VAT ID number = DE254459362)

6 Please state the correct billing address on the registration form

This is particularly important if billing address and site address are different. Contact your accounting department for correct address and company name. There could be special requirements for accounting. Changes in the billing address (if induced by participating company) will be charged 25,- € if imposed 3 weeks prior to the start of the event.

7 Confirmation of your registration

Credit card charges are confirmed immediately if successfully approved.
Bank transfers are confirmed upon receipt of full payment.

8 Refund/Credit Notes

Refunds to credit card can be done immediately if payment had been done by credit card and details are available. Refunds to bank accounts can be done if payment had been done by bank transfer and the following details are provided:

a) Name of your bank b) IBAN number c) Swift/BIC code

9 Substitutions

If a participant is unable to attend, substitutions are welcome at any time. Changes are free of charge until 3 weeks prior to the start of the event. After this date, there will be a charge of € 50 per name change.

10 For assistance contact: Antje Petzholdt, PDA Europe

Tel: +49 30 4365508-10

Email: petzholdt@pda.org

THANK YOU FOR YOUR COOPERATION!

The Parenteral Drug Association presents...

PDA Europe Upcoming Activities and Events

2015

15-16 September	Pharmaceutical Freeze Drying Technology	Conference, Exhibition	Munich Germany
17 September	ICH Q9: Application of a Risk-based Approach to Freeze Drying Processes	Training Course	
17-18 September	Development of a Freeze Drying Process – From Formulation to a Robust Process –	Training Course	
22-23 September	8th Workshop on Monoclonal Antibodies	Workshop, Exhibition	Berlin Germany
24-25 September	CMC Regulatory Compliance for Biopharmaceuticals	Training Course	
6-7 October	Pharmaceutical Cold & Supply Chain Logistics	Conference, Exhibition	Amsterdam The Netherlands
8-9 October	Good Cold Chain Practices	Training Course	
2 November	Smart Medication: Where Electronics meet Drug Delivery	Pre-Conference Workshop	
2 November	Innovative Combination Products	Pre-Conference Workshop	
2 November	Secondary Packaging for Parenterals	Pre-Conference Workshop	
3-4 November	The Universe of Pre-filled Syringes & Injection Devices	Conference, Exhibition	Vienna Austria
5 November	Test Methods for Pre-filled Syringe Systems	Training Course	
5 November	Elastomers	Workshop	
5-6 November	Development and Manufacturing of a Pre-filled Syringe	Training Course	
5-6 November	A Tale of Two Materials: What the Glass vs. Polymer Debate Really Means	Training Course	
17-18 November	Outsourcing / Contract Manufacturing	Conference, Exhibition	Copenhagen Denmark
19 November	Outsourcing, Technology Transfer, and CMO-Client Relationship	Workshop	
1-2 December	Vaccines	Conference, Exhibition	Berlin Germany

For latest info: <https://europe.pda.org>

Subject to change

Shortlist

10 September 2015

Additional training courses will accompany most conferences. For details, please use the QR-Code or go to www.europe.pda.org

Get a quick overview of all PDA Europe activities with the myPDA-WebApp.
For Apple iPhone & iPad, Android and Windows Mobile7 smartphones: www.my-pda.eu

For general information please contact:

PDA Europe gGmbH
Am Borsigturm 60
13507 Berlin, Germany
Tel: +49 30 4365508-0
Fax: +49 30 4365508-66
Email: info-europe@pda.org

For exhibition information please contact:

Creixell Espilla-Gilart
Exhibition & Sponsorship
Manager
PDA Europe
Tel: +49 30 4365508-14
Email: espilla@pda.org



<https://europe.pda.org> | www.my-pda.eu